

## ***”-efficient business processes to interact between actors in the travel industry”***

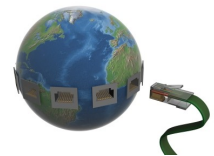
We are specialists in processes within the travel industry and how the solutions are interacting.

It is our experience that efficient solutions are best achieved by looking at the needs of all involved actors instead of focusing on the individual organisation.

We offer an overall picture that will streamline the time consuming administration during the whole chain.

### **Services...**

- **Book on-line without causing problems at the financial department!** We help travel agencies and corporations with time and cost reduction by using more efficient administration for on-line reservations.
- **Replace paper voucher with eBill!** Save money and reduce the manual work related to hotel reservations.
- **Communicate on your conditions!** We help complex organisations to communicate seamlessly and avoid expensive integrations between systems.



### **Services**

NTC offers solutions based on the needs expressed by our customers or partners. We contribute with flexibility in communication between large companies and systems where NTC distribute the data. There is no need for changes in the companies own system and they also avoid costly investments.

NTC communicate on the conditions given by the customer and supplier. We ask the supplier to provide us with what they have and that the receiver tells us how they want it. With this information we reconstruct the data and deliver it in a proper format. NTC refine and quality assure the data that will be communicated by validating it with the customer profile data.



Our unique solutions are a result of many years experience in complex situations where we, with our competence, provide customers with efficient processes.

The services we provide are different depending on the needs from the customer and our solution are based on the requirement from the customer. That is why all solutions differentiate from another and it's always an exciting challenge with all new cases to solve.



## **Travel account and direct debit**

NTC provide solutions also for reservations made outside the traditional booking channels. Travel account can be used as payment also for the reservation made on-line. The payment is handled directly with the supplier and the customer receives their monthly invoice the same way as through the travel agency. Direct debit on the Travel Account eases the business process for all involved parties, from supplier and travel agency to payment service provider and customer.



### **At the Travel Agency**

The cost centre and Travel account of the passenger can be used when the travel agency makes direct reservations on-line with the airline company. NTC will distribute the payment to the card company and with the travel agency message, generated by NTC, the following Mid Office processes can be automated. With this functionality the travel agency has streamlined the processes for on-line reservations.



## **One Time Card (OTC)**

The One Time Card solution considerably facilitates the reservations made on-line. OTC reduces the time spent at the travel agency and provides security that all tickets are correctly processed.

One Time Card is used as payment on-line replacing the travel agency's own credit card. The solution is used when the travel account or other type of payments are not accepted on-line by the airline or supplier. NTC received the reservation information and since the payment will be completed using OTC a travel agency message can be generated and sent to the travel agency to be matched in their Mid Office.



## **eBill**



The big advantage of eBill is that you can save time and money. Today it costs the hotel as well as the receiving company roughly several hundred SEK to handle a paper invoice. It's above all this cost that can drastically be reduced by using eBill.

Using eBill the company and the authorities will have the hotel expenses charged on their Travel Account together with other travel expenses, despite if the traveller has a credit card or not

When the reservation is completed by the Travel Agency a message is sent automatically to the MidOffice system where the order is auto invoiced

without any manual interaction. The reservation is sent to the card company and the customer is charged monthly on their Travel Account.

The card companies American Express BTA and Diners TAC are very positive to how the solution is advancing and contribute actively to how the development is progressing.

eBill is present available in Sweden and Norway but will also support Travel Account charges for international hotels short term.

As cooperation partner and developer of the service together with Nordic Travel Clearing is Hotelzon Sweden. Hotelzon Sweden is owned by the finish Hotelzon International Ltd and they are together with Hotelzon Sweden distributing one million hotel nights per year and have access to over 90 000 hotels worldwide.



## About Nordic Travel Clearing

Nordic Travel Clearing AB (NTC) is an IT company based in Halmstad that have been actively assisting the travel industry in finding solutions for efficient business processes since 2002.

The company was founded by Staffan Brödjegård and has currently four employees.

Staffan also founded, together with Anders Lingmerth, the company TRISS which amongst other services created the successful midoffice system Euro\*Trac. The product was later acquired by Amadeus.

About 2 billion SEK are distributed every year by the service provided by NTC.

NTC are sharing the office at Skansgatan in Halmstad together with Scandisys. Scandisys are with the business solution Antares market leader within the travel industry administration.